MUSEUM MANAGEMENT WORKING GROUP held at the SCHOOL ROOM, SAFFRON WALDEN MUSEUM at 6pm on 14 AUGUST 2013

Present: Councillor K Eden – Chairman

Councillors R Chambers, D Morson and H Rolfe (Uttlesford

Members)

D Laing, R Priestly, P Salvage and A Watson (Museum

Society Limited).

Officers in attendance: R Auty (Assistant Director Corporate Services),

M Cox (Democratic Services Officer), A Webb (Director of

Corporate Services) and C Wingfield (Curator).

MM1 APOLOGIES FOR ABSENCE

There were no apologies received.

MM2 **MINUTES**

The Minutes of the meeting held on 8 May 2013 were received and signed as a correct record.

MM3 MATTERS ARISING

(i) Minute MM41 – Museum Society report

In answer to a question, there was nothing yet to report on discussions around the possibility of enabling the Museum Society to be granted free access to the Museum by removing the need to refund season ticket costs.

MM4 CURATOR'S QUARTERLY REPORT

The Curator presented the report for April to June 2013. She highlighted the following points

Staffing -The Documentation and Exhibitions Officer had left in June and had not yet been replaced. Casual assistants were being deployed more frequently to maintain minimum cover. There had been some success in recruiting more Museum Assistants to supplement the existing pool.

Visitor services – The visitor figures and user figures had been high over the summer months, due to the extensive activity programme and increased publicity. She was pleased to report that the Museum had made the long list of the top 20 'kids in Museum' award. The Chairman appreciated that it had taken considerable effort to achieve these figures

and asked if this trend would this continue. The curator said this was unlikely as during the winter the focus would be on transferring to the Museum store but she intended to keep a basic programme going.

Councillor Morson asked if events were planned in 2014 to commemorate the 100 year anniversary of WW1. The Curator said that to coincide with the move to the new store she planned a 'secret in the stores' exhibition to display the exhibits currently being stored. In August there would be an exhibition commemorating both World Wars.

Future programme – Councillor Chambers commented on the ecological surveys of the Uttlesford special roadside verges. He was concerned about the verge from Audley End to the school which was a well used route and now very overgrown. He said there should be a balance between preservation and practicality and the Curator agreed to discuss this with Sarah Kenyon.

MM5 MUSEUM SOCIETY REPORT

Tony Watson presented the report of the Museum Society, which outlined a number of changes within the organisation.

The Society was making good progress in appointing volunteers, who it was hoped could be called on to assist with the move to the museum store.

MM6 STORE UPDATE

The Director of Corporate Services gave an update on the provision of the store for the Museum's collections. The tenders had now been sent out and a decision on the award of the contract would be made in early September, all members would be informed at that time. It was hoped that work would start in October and be completed by February 2014.

The Curator said that together with Martin Stocks she would be visiting the Chelmsford Museum store in South Woodham Ferrers on Friday 23 August. There was space available if a couple of members would like attend.

MM7 MUSEUM ACCESS POLICY

The Curator presented the Museum Service Access Policy 2013. This was required for accreditation. An access audit had been undertaken as part of the process with the assistance of the District Council's Access Officer and an action plan had been prepared which highlighted improvements to be made, although the general level of compliance was good. Some small

measures could be dealt with straight away, whilst other medium longer term matters would be addressed through the Forward Plan.

It was AGREED that the Museum Access Policy be recommended to Cabinet for approval.

MM8 **DATE OF NEXT MEETING**

The date of the next meeting would be Wednesday 27 November at 6pm.

MM9 **ANY OTHER BUSINESS**

The Curator reported that Saffron Walden Initiative would be visiting the Museum on the evening of Tuesday 1 October between 6 –7.30 to find out more about the operation of the Museum with a view to future support. The Chairman confirmed that he would attend this event, together with members of the Museum Society.

Councillor Rolfe said that a similar event could be arranged for the Saffron Walden Town Team as this group was looking at ways to attract people to the Town and the Museum could be an important part of this work.

The meeting ended at 6.35pm.

SAFFRON WALDEN MUSEUM

CURATOR'S QUARTERLY REPORT July - September 2013

1 Museum Management and Staff

1.1 Management

Forward Plan 2013-2018 and Museum Development

The 'Design & Build' contract for the new sore at Shire Hill has gone out to tender. It is expected that the appointment of a contractor and legal arrangements between the Council and Museum Society will be confirmed shortly. Further fund-raising will be necessary to provide mobile racking for the store.

On plans for the Castle, the Curator and Natural Sciences Officer continue to work with the Planning Department and their contractors Purcell, as reported in 2.5 below. The Heritage Lottery Fund have indicated to Planning that they expect to see a single application for any future project to improve the Museum and the Castle site.

Accreditation

The Arts Council have postponed the next tranche of Accreditation due to their workload, consequently the Museum will not now receive its invitation to re-apply until mid-November, with a submission deadline of June 2014.

1.2 Staff

While the Documentation & Exhibition Officer post remains vacant, staff are being diverted from other work to deal with enquiries, offers for the collections and research access which would normally be dealt with by this post. There is a backlog of documentation work on recent acquisitions and loan records and special exhibition plans are being scaled down accordingly, although current plans for 2014 will include two special exhibitions (*Secrets from the Store* and a commemorative exhibition reflecting on local civilian life in the two world wars).

On 28 September four new Museum Assistants (casual contracts) were inducted: Gemma Copping, Suzanne Hawkins, Amy Thompson and Hayley Wilson. Congratulations to Museum Assistant Lisa Rivett on the birth of her son in July.

The Conservation Officer post is being deleted due to budget cuts, and after service of 26½ years, Lynn Morrison will be leaving in January 2014 on a redundancy package. This will impact not only on future care of collections but also on other aspects of the service including maintaining staff levels for security / Heath & Safety and for Saturday opening, and the move to the new store (anticipated early 2014). A restructure of the service is being implemented to reduce the impact as far as possible.

1.3 **Volunteers and Work Experience**

Barry Kaufmann-Wright, Tony Morton, Ken Rivett, Saffron Walden Wildflower Group members, Heather and Paul Salvidge, Dominique Wallace completed their ecological surveys of Uttlesford special roadside verge sites. Ian Sharpe continued on the photographs index and Hamish McIlwrick on the glass images. Maddy Marshall was offered a place at Camberwell College of Art to study book and paper conservation and completed her last projects before leaving at the end of September. Her experience here and references from the Conservator must have helped! Roger Barrett of the Essex Numismatics Society has begun a long-term project on the coin collections, which may draw on the expertise of other ENS members as work progresses, and form a closer working link between the Museum and ENS.

Museum Society volunteers have continued to help with geophysical surveys on the Common and castle site, and with the *All Our Stories* project(the 'Dig on the Common' and Heritage Open Day event); special thanks are due to Jane Laing fro assisting with supervising students, Open Day arrangements and the Open Day picnic for helpers.

1.4 Training and Seminars Attended

No training events this quarter.

1.5 Health & Safety

Peter Caulfield, security advisor for Essex Police, visited the Museum on 20 August for a routine inspection (Accreditation requirement) and to advise on plans for the new store; there were no urgent recommendations to b implemented, but useful guidance for future developments. The Conservation Officer attended a Fire Team meeting.

2 Buildings and Site

2.1 Museum Building

Natural History Store: 2 pieces of environmental control equipment broke down. The air conditioning unit was repaired and the dehumidifier has been sent to Munters for repair. Saffron Security repaired a dysfunctional CCTV camera in the Ceramics gallery.

2.2 Laboratory/Schoolroom

The gas-fired boiler in the Lab was inspected and the gas meter changed to a Smart meter.

2.3 Newport Store

No specific items to report this quarter.

2.4 40 Castle Street

The Curator has been given notice by the Council to vacate the Curator's house by mid March 2014 so that it can be rented out commercially at a higher rate. This additional income will be used to offset some of the reduction in the Council's budget for the Museum 2014-15.

2.5 Grounds and Castle Site

Contractors working for the Planning Department have completed the immediate programme of

conservation work to support vulnerable parts of the ruined keep, and Museum staff continue to work with consultants Purcell who have been appointed by Planning to produce a Site Management Plan. A bat survey was carried out as part of the ecological survey work. Dr Tim Dennis completed a final piece of geophysical survey of a strip of grass between the tennis courts and Church Street properties, thanks to the cooperation of Castle Hill Tennis Club and with the assistance of volunteers Sarah and Henrietta Kirkpatrick and Paul Salvidge. UDC grounds maintenance cut vegetation growing behind the iron fence on the boundary wall with Castle Street.

3 Collections and Research

3.1 **Acquisitions and Disposals**

2 acquisitions this quarter, both numbers allocated for Archaeological Evaluation archives. Several items of costume including children's dresses were offered but are still under consideration and have not been accessioned yet.

Treasure Appeal

In early September the Museum and Museum Society launched a local public appeal for donations towards the purchase of 5 items of archaeological treasure, including an early Anglo-Saxon gold signet ring of exceptional interest. This received good coverage in the local press, radio and television. Meanwhile purchase grant applications have been made to five potential funding organisations in respect of the ring, and a further application to the New Treasure Plus Fund (managed by the Art Fund) has been awarded a £5,100 grant for purchase of a new secure showcase.

3.2 Collections Care and Conservation

Horse-drawn vehicles – surface cleaning of 3 carts and one funeral bier was completed and we are awaiting removal of the Brougham and the Jobmaster's cart from Newport to the Whitensmere Farm barn in early October for similar cleaning and examination.

The I7th Essex Rifle Volunteers "colour" – This has been conserved by giving it a new silk backing and flattening and cleaning the central painted circle. It will be collected and displayed next month. The total cost $f \pm 3,429$ will be largely offset by a grant of $\pm 3,000$ from the Essex Heritage Trust, as previously reported.

Objects conserved by Lincoln conservation students were processed and returned to store and toys and dolls were selected from the store for any treatment that might be needed prior re-display of the Toys and Dolls case.

3.3 Documentation

0 new acquisitions catalogued this quarter (no Documentation & Exhibitions Officer in post) and backlog / updates for

	New Acquisitions	Backlog (existing collections not previously catalogued on Modes)	Edits and Updates to existing records
Human history colln.s	0	0	0
Natural history colln.s	0	0	1584
Total	0	0	1584

Effective Collections (World Cultures project)

Len Pole has completed editing the entries for four museums and has kindly entered the corrections for Saffron Walden on EHive.

Essex Numismatics Society

Roger Barrett, a longstanding member of the Essex Numismatics Society, has begun a long-term volunteer project on the Museum's coin collections. In time, this may be able to draw on the expertise of other ENS members as well. The first task has been to identify, sort and list a large number of 'miscellaneous' coins mostly Roman bronze) and assist the Curator on deciding which to accession, which to keep for handling and educational use, and which to dispose of.

3.4 Loans In

A 1950s dancing dress, a children's Annual, toys and domestic items were loaned this quarter for display in the 1950s exhibition.

3.5 Loans Out

The watercolour of *The Almshouses* by Edward Bawden has been safely returned from exhibition at the First Site gallery in Colchester and re-hung in the Local History gallery. Costume has been returned from loan to the *China in the East* touring exhibition. Objects have also gone for conservation by students at Lincoln University Conservation Unit.

3.6 Object Identification and Enquiries

Object identifications this quarter: 12

Collection Enquiries this quarter: 50 by phone, fax, email, letter or casual enquiries in person

3.7 Research

16 research visits in person, in addition to regular collections volunteers, including:

- Group of eight members from Mersea Museum, investigating finds and records from the Roman burial mounds of Bartlow Hills (for project on a similar roman burial mound on Mersea island).
- Hettie Dix from Purcell came to research the Museum's history for Purcell (the castle contractors) 20 September.
- Hanna Waugh came to research John Player autobiography on 18 September.
- Christopher Hartop came to view some 1741 auction catalogues on 21 August.
- *Christ in Majesty* alabaster examined by a researcher from the School of Art History, University of East Anglia on 15 August with her WEA group
- Civil War coins were studied by a researcher on 12 August.
- 2 local residents to look at 17 century tradesmen's tokens from Thaxted

4 Displays and Visitor Services

4.1 Permanent Galleries

It has not been possible to complete the redisplay of the Studio Pottery (loan from The Keatley Trust) due to lack of staff but this is scheduled for October.

4.2 <u>Temporary Exhibitions</u>

The popular *Butterflies* exhibition finished on Sunday 1 September. This travelling exhibition was produced by Southend-on-Sea Museums Service. It celebrated the beauty of British butterflies; detailed their fascinating habits, life histories and strategies for survival; and considered the threats that butterflies face in a changing world. British and foreign butterfly and moth specimens from the insect collection at Saffron Walden Museum were displayed with the exhibition. Several photographs of butterflies taken by local author and photographer Barry Kaufmann-Wright were also on show. Young visitors to the exhibition could design their own butterfly on a computer interactive, try on butterfly and bug masks, and colour in some beautiful butterflies and colourful caterpillars to display on the art wall – the wall was very impressive by the time the exhibition ended.

1950s – *Having it So Good* – This travelling exhibition was collected on 5 September and installed within a week. The exhibition takes a nostalgic look at life in the 1950s and explores everyday life and national events. 11 bright and colourful graphics panels and framed ads of the time look at changing design as seen during the Festival of Britain, in fashion, the home and new developments that would influence music and leisure. Through a range of original objects, some loaned from staff members, the exhibition reveals changes which took place in home life as well as national events such as the advent of immigration, the Suez crisis, the Festival of Britain, as well as the Coronation of Queen Elizabeth. Members of the public can post notes on what they remember and there are games and activity sheets of the time for the younger visitors, although the older ones who remember Muffin the Mule might also like to see him again!

For the last week of June and first week of July, Year 1 **children from R.A. Butler School** put on a temporary exhibition of their family histories in the Great Hall. This was the result of a number of workshops over the Summer term with the Learning and Visitor Services Officer. More than 50 children were involved in the project and the school hopes to set this up as an annual collaboration between the Museum and the School.

A small temporary display of **dig finds** from the Common continues through October with a selection of display boards produced by students for the *All Our Stories* Open Day on 14 September.

4.3 Visitor Services

	Public		Schools incl. adults		Total	
	2013	2012	2013	2012	2013	2012
July	1084	1038	156	189	1240	1227
August	2121	1798	0	0	2121	1798
September	992	1239	431	0	1348	1239
Total	3874	4075	587	189	4709	4264

Shop

	2013	2012
July	339.59	303.62
August	842.69	587.86
September	423.52	246.99
TIC Crocus	See note*	216.00
Totals	1605.80	1354.47

*Saffron Walden TIC has not yet been invoiced for the crocus but £280.80 is to be invoiced this October for 130 packs of bulbs

Tickets

	2013	2012
July	779.00	668.25
August	1391.75	1167.00
September	578.75	596.25
Totals £	2749.50	2456.25

Donations

	2013	2012
July	67.30	81.04
August	106.19	121.16
September	108.87	119.70
Total £	282.36	321.90

Publicity, Marketing and Website

Press releases, newspaper adverts, posters, website information and the Museum email newsletter went out for all of the events, activities and exhibitions for this quarter including: Summer holiday activities, the Dig on the Common and Heritage Open Day, 1950s exhibition, and the 1950s afternoon. The Treasure appeal has also been publicised in local papers and through museum email newsletters. We now have Facebook 'likes' 213 and 503 'Followers' on Twitter. The Council website including the Museum pages is being rebuilt and Museum pages have received 1,054 pageviews this quarter.

5 Education, Events and Outreach

5.1 Education

No. of sessions taken by Learning Officer: 11 paying sessions and 8 FREE Egyptian workshop sessions for Re-Imagining Egypt exhibition with 8 different schools/groups (grant-aided) No. of school loan boxes sent out: 2 (Local History and Victorians)

Analysis of School Visits and Pupil Numbers

No. of pupils in sessions taught by Learning Officer in Museum *	299
No. of pupils taught in visits out to schools by Learning Officer	0
No. of pupils in independent visits to Museum *	71
No. of pupils benefiting from schools loan boxes in classroom	63
Total no. of pupils benefiting educationally from Museum Service	433

^{*} These figures, plus 63 teachers/adults accompanying school groups plus 158 children taught in

FREE Egyptian workshops in the Museum with 31 accompanying adults. Plus 28 children taught in school as part of FREE Egyptian workshops (Total 186 kids and 31 adults) provide total school visits in Visitor table in 4.3.

5.2 Events on-site (in Museum and grounds)

Date	Event and Staff	No. Attending
2 August	SWMS AGM – SWMS, CW, LM, GT	50
7, 14, 21	Family holiday activities – GT, AG, DD, SK	438
August	133 + 149 + 156	
16 August	Magnetic Bug mazes as part of the maze festival - GT, AG	199
14 September	Heritage Open Weekend – CW, AG	210
21 September	Book signing and 1950s afternoon – GT, AG	57
	TOTAL	954

5.3 Outreach (Museum activities, talks and lectures at other venues)

Date	Event and Staff	No. Attending
22-26 July	All Our Stories project (HLF) dig on the Common	338
	38 participants in total (3 Access Cambridge archaeology staff	
	+ 2 volunteers; 15 SWCH students; 14 NFGS students + 1 staff;	
	2 volunteers; 1 geophysicist) and Curator	
	Estimated 300 public looking at site or attending summing up.	
	Total	338

All Our Stories project: Saffron Walden Castle Bailey ('The Dig on the Common' + Open Day)
Carolyn to write up Dig and Open Day

Other Museums and Local Groups supported (Uttlesford) 7 groups, 7 meetings Museum staff have attended meetings, site visits, undertaken work or given advice to:

Edit this list from last quarter

- Essex Field Club (1 meeting, treasurer work, Natural Sciences Officer)
- Essex Ecology Services Ltd (maps for wildlife sites review, Natural Sciences Officer)
- Saffron Walden Wildflower Group (advice, Natural Sciences Officer)
- Special Roadside Verges project (2 meetings, 1 planning application, 3 surveys, annual reports, Natural Sciences Officer)
- Searchers Metal Detecting Club (3 meetings, Curator)
- Fry Art Gallery (Accreditation and Forward Plan advice, Curator)
- Saffron Walden Initiative (August Bug Mazes, Visitor Services and Learning Officer)

Attendance of meetings, advice, support or involvement in organisations outside Uttlesford

• MEAN (Museums East Archaeology Network), Curator, 20 September

Local Performance Indicators

Definitio	n	This Quarter actual Q2	This Quarter target Q2	Annual Total 2013-14	Annual Target 2013-14
Visitors	SI 12c	4,709	4,300		15,000
Users	CI 39	6,230	6,000		22,000

Targets are based on average of previous three years' figures, including regular activities and events but excluding special and extra events which may be incorporated according to external circumstances.

Notes on Performance Indicators

Visitors are all those visiting the Museum in person, including activities and events in the grounds **Users** are all those using the Museum Service, including those on-site (visitors, as above); those offsite (attending talk, display or other off-site activity by Museum staff) and those using the Museum 'remotely' (information, research enquiries and services by phone, fax, email, letter and website visits or 'Pageviews'). There were 1,054 Pageviews this quarter.

Comment on this quarter's results

Visitor figures are 9.5% above target, mainly due to high number of school bookings in September, and additional activity in August for Maze Festival.

User figures are about 4% over target, reflecting the strong performance of on-site visits and also the public interest in the off-site activity the Dig on the Common (*All Our Stories* project) however there has been a significant drop on website pageviews compared to previous quarters.

Grants Awarded this quarter

Grant from	For	Amount £	Financial Yr
NADFAS	Re-Imagining Egypt Project	500.00	2013-14

Future Programme, October - December 2013

1 Museum Management and Staff

Four new Museum Assistants (casual contracts) to be inducted in October.

Documentation & Exhibitions Officer post remains vacant, additional Casual assistance needed to complete Saturday rota and continuing to provide support during the week when staff cover is unavoidably thin.

2 Buildings and Site

Repaired dehumidifier to be reinstalled in Natural History Store to bring the relative humidity down.

3 Collections and Research

Work continues on a project to document the presence of protected species of animals and plants in the Natural History collections (Support Worker Madeleine Fanthorpe and Natural Sciences Officer Sarah Kenyon).

4 Displays and Visitor Services

Re-Imagining Egypt exhibition 16 November 2013 – 26 January 2014.

Studio pottery case (Keatley trust loan) to be completed.

Ordering of new showcase for treasure finds to replace Roman potter.

5 Education, Events and Outreach

From 9 September	Egyptian school workshops for Re-Imagining Egypt project. 8 sessions taught over the quarter, more to follow.
5 October	The Big Draw
30, 31 October	Family holiday activities - Space Race
7 December	Decorate the Museum Christmas Tree





Museum Management Working Group Meeting 27th November 2013

Museum Society Chairman's Report

The Tender process for the construction of the New Store resulted in discussion between the Directors and Council officers agreeing the purchase of a Head Lease of the New Store at Shirehill. A Heads of Agreement has been considered by the Board who authorised its signature and completion. Drafts of the Head Lease and sub-lease to the Council are awaited. The Board have obtained the necessary advice from an authorised Surveyor to comply with the Charities Acts. We await a detailed timetable for construction so that planning for the move from Newport can be undertaken.

The Chairman stood in for the Curator on Anglia News and Essex radio following the launch of an Appeal for funds to purchase the Anglo-Saxon Ring and other finds now valued as Treasure Trove. The Society has undertaken to raise £7,500 towards the cost and just over a third of this has been raised so far.

Museum Society Directors and other members and volunteers took part in the Museum hosting of the Saffron Walden Initiative on the 1st October. This meeting explained how the Museum is run jointly by the Council and the Society. This was followed by small groups being given 'behind the scenes' tours of the Museum, seeing for themselves the difficulties and over-crowding which make the new store an imperative; the whole evening received a positive response from Initiative members who expressed appreciation of their visit.

The Museum Support Committee is undertaking a skills audit of members to promote volunteering.

The Museum Society's talk on Monday, 11th November, will be given by Dr Gemma Tully and international Egyptian artist, Khaled Hafez, and will support and complement the exhibition 'Re-imagining Egypt'. The Society is hosting a Private Preview on Friday, 15th November, with a range of refreshments for members and their guests, to which a number of personalities including the Egyptian Ambassador have been invited. The Museum Society is also supporting the visit of Khaled Hafez financially.

Tony Watson 8th November 2013.

Visit our web site at: www.swmuseumsoc.org.uk



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